

Family PACT Overview

Program Description

The Family PACT Program is administered by the California Department of Health Care Services (DHCS), Office of Family Planning (OFP). OFP is responsible for program policy, program monitoring, quality improvement, provider enrollment and program evaluation. The overall goal of the Family PACT Program is to ensure that low-income women and men have access to health information, counseling, and family planning services to reduce the likelihood of unintended pregnancy and to maintain optimal reproductive health. The intent of the program is to provide eligible California women and men access to comprehensive family planning services in order to establish the timing, number and spacing of their children and maintain optimal reproductive health.

Client Eligibility & Enrollment

Family PACT clients are residents of California, with a family income at or below 200 percent of the federal poverty guidelines, with no other source of family planning coverage and have a medical necessity for family planning services. Eligibility determination and enrollment can only occur at a Family PACT provider's office. A Health Access Programs (HAP) Card is issued to a Family PACT client following approval for enrollment. A Family PACT client must renew their program eligibility annually.

Client Benefits & Services

Family Planning:

Family planning services are those relevant to the use of contraceptive methods and include specified reproductive health screening tests. Family PACT covers all Food and Drug Administration (FDA)-approved contraceptive methods, emergency contraceptives, office visits and interventions for the management of complications that arise from the use of covered contraceptive methods.

Family Planning-Related:

Family PACT covers the diagnosis and treatment of specific sexually transmitted infections (STIs). In addition, the program covers urinary tract infections (UTIs), and screening for cervical cancer and treatment of pre-invasive cervical lesions for women when the care is provided coincident to a visit for the management of a family planning method.

Family PACT Providers

The Family PACT provider network consists of public and private sector clinician providers, throughout California.

Solo providers, group providers or primary care clinics, who currently have a National Provider Identifier (NPI), are enrolled in good standing with Medi-Cal, and have the family planning skills, competency and knowledge to provide comprehensive family planning are eligible to apply for enrollment into Family PACT.

Providers must be able to provide the full range of services covered by the Program. Providers that are interested in enrolling into the Family PACT Program must apply for enrollment by completing and submitting an application packet found on our website at www.familypact.org > Providers > Provider Enrollment.

Find a Provider

To find a Family PACT provider, and to make an appointment to discuss eligibility for program services, the website has a provider search field located at the upper right corner of the website. Enter a zip code and a list of Family PACT providers in a five-mile radius will be provided. Family PACT providers can also be found by calling 800-942-1054 and entering in a zip code.

Family PACT Website

The Family PACT website, at www.familypact.org is a valuable resource to learn about the Family PACT Program.

